



RELOCATION INFORMATION SERVICES

The Business Move Consultancy

Cancer Research UK is the world's leading independent organisation dedicated to cancer research. It supports this through the work of more than 4,250 scientists, doctors and nurses. In the financial year 2014/15, total scientific spend was £341 million.



Merger moves

CR-UK began operating on 4 February 2002 as a result of the merger between the Cancer Research Campaign and the Imperial Cancer Research Fund.

An immediate requirement was to consolidate shared building occupancy. RIS's professional services were engaged to drive forward this huge logistical exercise, which necessitated sensitivity as well as practical expertise. In addition to achieving strategic move objectives, historic practices needed to be challenged and new procedures needed to become common across a single organisation rather than two.



Relationships were forged through a single forum, moves listings were introduced and a process for staff moves emerged. Working relationships with various inherited contractors needed to be managed – as well as the moves themselves.

Consultancy

RIS advised against too much change too soon, but as well as determining the right internal approach for CR-UK moves, external relationships needed to be levelled. RIS drew up a nationwide specification for move contractor services and then tendered the contract.



Nationwide management

Following merger moves, RIS was called upon to manage a number of moves throughout the UK. This involved new offices for community fund-raising teams in Edinburgh, Newcastle upon Tyne, Cambridge, Birmingham, Bristol, Cardiff and Exeter. The requirement was to coordinate new fit-out, procurement and move. And when the Leeds office was flooded, RIS was called upon to liaise over insurance claims, restoration – and to organise necessary temporary storage and moves.



Case Study

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+44 (0) 560 074 9836 . enquiries@rismove.co.uk . www.rismove.co.uk